



DATASHEET

AUTOMATED, LOW-COST, TIMELY DISTRIBUTION OF DOCUMENTS GENERATED FROM ORACLE

RightFax provides robust, flexible automated production fax and document delivery solutions that allow you to electronically deliver documents directly from Oracle via fax, email or the Internet. The advantages:

Provide quick Return on Investment (ROI) Reduce document delivery costs more than 50 percent by eliminating the preprinted forms, postage, labor and equipment costs associated with manual document delivery. In fact, RightFax typically pays for itself within months

Accelerate the business cycle Enable quick action on information by providing real-time document delivery, thus improving response times and accelerating revenue generation

Improve efficiency and streamline business processes Extend your existing Oracle environment with automated document delivery capabilities and eliminate error-prone, time-consuming, repetitive, manual routines that poorly allocate system resources

Provide secure document delivery Support compliance and ensure important communications reach their intended recipients with authenticated and certified delivery

Exploit built-in integration options Utilize built-in integrations with the Oracle Purchasing 11i for the most tightly integrated, easy-to-use and manageable methods for automating document delivery from Oracle

Reduce installation time and costs Setup and configure your RightFax solution with flexible, easy-to-use and noninvasive technologies such as RightFax XML, Java or Facsimile Command Language (FCL) to decrease implementation time and expense

Supply reliability and disaster recovery Take advantage of comprehensive backup, fault tolerance and archiving capabilities for reliable disaster recovery

Captaris® RightFax® Product Offerings for Oracle

Automating Document Delivery from Oracle Applications

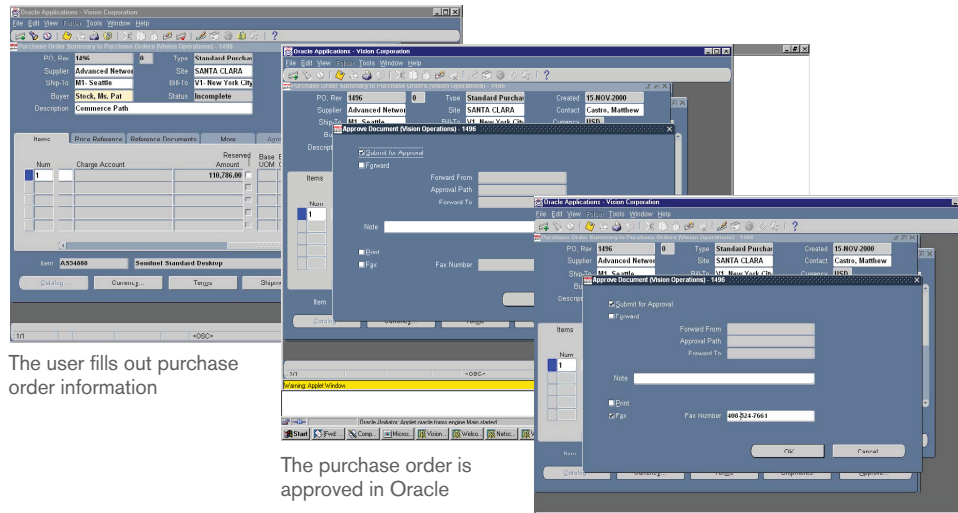
OVERVIEW

Oracle applications and technology products efficiently manage business processes such as procurement, financials, supply chain, manufacturing, human resources and marketing. All these business areas generate volumes of information—purchase orders, invoices and order acknowledgements, to name a few. To fully capitalize on business opportunities, this information must be delivered quickly and reliably to customers and suppliers. That is where RightFax solutions provide a competitive edge.

Tested, certified and recommended by Oracle, RightFax solutions provide a cost-effective, secure way to automate the delivery of business-critical documents from Oracle applications. They augment Oracle with integrated production fax and electronic document delivery capabilities that enable companies to reduce costs and optimize business performance by efficiently distributing information with trading partners.

SENDING A PURCHASE ORDER FROM ORACLE PURCHASING 11i

The RightFax API is written into Oracle Purchasing 11i to provide integrated faxing capabilities.



The user fills out purchase order information

The purchase order is approved in Oracle

User specifies fax number and the fax is submitted to RightFax for delivery



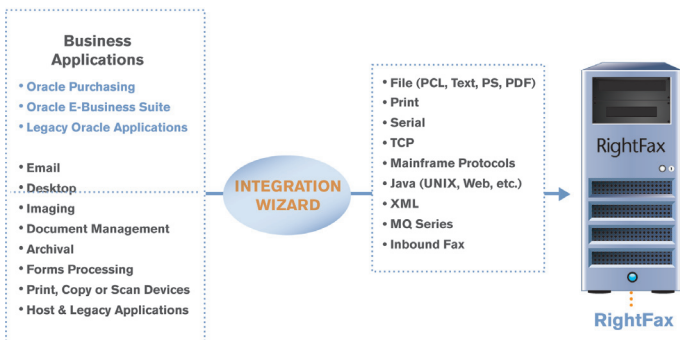
FEATURES

- Supports Oracle applications and technology products
- Easily manages and electronically distributes large batches of documents
- Automates delivery of Oracle-based documents
- Immediate or scheduled delivery
- Integrates with any Simple Mail Transfer Protocol (SMTP) email
- Electronic fax, email, certified email, encrypted PDF, and SMS options
- Flexible integration and data recognition technologies including: FCL, Java Application Program Interface (API) and XML Interface
- Built-in electronic document delivery capabilities for Oracle Purchasing 11i within the Oracle E-Business Suite
- Host notifications
- Certifications with Oracle E-Business Suite
- Extensive host connectivity options
- Intelligent forms creation tools
- Multiple priority levels
- Load-balancing
- Intelligent Least-cost Routing
- Advanced administration and management tools

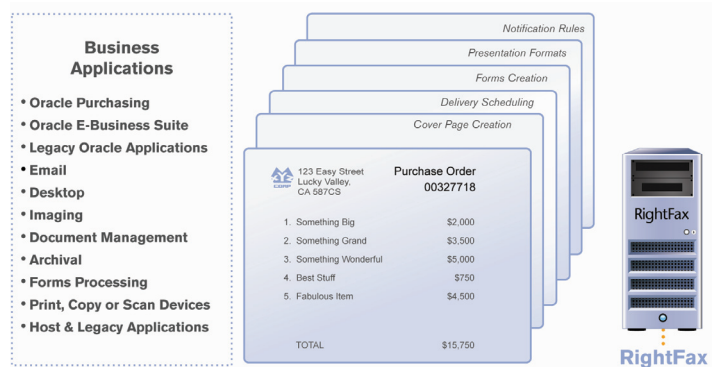
HOW IT WORKS

RightFax utilizes a four-phase workflow process that captures information from Oracle, renders it an electronic image, distributes the information via fax, email or the Internet and creates customized reporting.

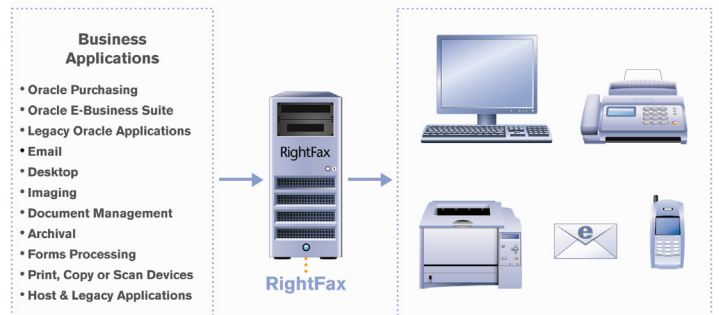
PHASE 1 . DATA CAPTURE: RightFax receives input in a variety of formats from Oracle.



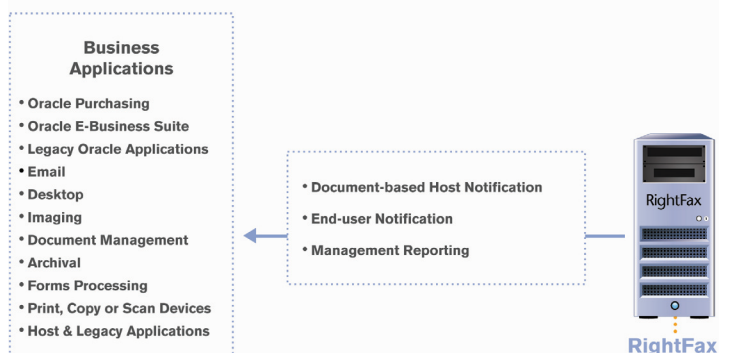
PHASE 2. DOCUMENT ASSEMBLY: Using one of the various assembly methods available, information from Oracle is rendered an electronic image.



PHASE 3. DOCUMENT DISTRIBUTION: The document is delivered to the recipient. A variety of methods can be used to deliver documents, depending on the RightFax package, including fax, email and delivery over the Internet.



PHASE 4. REPORTING: Delivery notifications for reporting and audit trail are sent to the host or end-user. Different levels of notification are available depending on the RightFax package.



RIGHTFAX SOLUTIONS FOR ORACLE

RightFax provides the most comprehensive production fax and electronic document delivery solutions available to streamline workflow, automate business processes and reduce overall information delivery costs. No matter what version of Oracle applications your organization is running—whether you require simple faxing from one Oracle application or a complete solution from multiple applications—Captaris has a RightFax solution to fit your unique document delivery needs.

RightFax Offerings for Oracle

- RightFax Business Integration
- RightFax Integration Module
- RightFax Enterprise Integration

Oracle Product Support

- eBusiness 11i modules
- CRM 1:1 Fulfillment
- 9i wireless

CAPTARIS AND ORACLE PARTNERSHIP

As the industry leader and recognized innovator, Captaris has been providing proven, reliable and certified document delivery capabilities for Oracle users since 1994.

With built-in, tested and Oracle-certified integrations, RightFax helps companies reduce costs, improve efficiency and streamline business processes by automating document delivery from Oracle applications and technology products.

RightFax is the proven market leader in fax server and electronic document delivery. It delivers reliable, robust solutions that enable enterprises to drive revenue, cut costs and meet compliance goals by integrating and automating the flow of fax, paper and electronic documents and data. RightFax integrates with desktop, email, CRM, ERP, document management and other applications to efficiently and securely send and receive documents from any application via fax, email, print devices or the Internet. Certified integrations and longstanding partnerships with other industry-leading software and hardware vendors such as Oracle, Canon, Hewlett-Packard, IBM Lotus, FileNet, Konica Minolta, Microsoft, Sharp and Xerox makes RightFax the solution of choice for electronic fax and document delivery with companies of all sizes across the globe.

ABOUT CAPTARIS, INC.

Captaris, Inc. is a leading provider of software products that automate business processes, manage documents electronically and provide efficient information delivery. The products of Captaris and its subsidiary Castelle, including Captaris RightFax, Captaris Workflow™, Captaris Alchemy® and the Castelle FaxPress line of products, are distributed through a global network of leading technology partners. We have customers in financial services, healthcare, government and many other industries, and our products are installed in all of the Fortune 100 and many Global 2000 companies. Headquartered in Bellevue, Washington, Captaris was founded in 1982 and is publicly traded on the NASDAQ Global Market under the symbol CAPA. For more information, please visit www.Captaris.com.

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